

Bubble Football Budapest Policy

Cancellation policy:

If you would like to cancel the activity we need to know minimum 5 days before of the game, then we can transfer you back the deposit.

Unavoidable and extraordinary circumstances:

Force Majeure means all facts or obstacles that are independent of the will of a Party and that could not have been reasonably expected to have been anticipated by the Party at the time of the Contract or those facts or obstacles or their consequences averted or overcome. Any unforeseeable facts (or foreseeable, but unavoidable by the Seller) affecting the provision of a Service, such as strikes, disasters, accidents having the nature of natural disasters, power outages, emergencies, epidemics, defence emergency of a country, and other public authority measures, etc., are also considered to constitute force majeure.

In case of force majeure we will not be liable or pay you compensation or refund back the full amount of the deposit (due to the mere fact we working with sub - contractors) if our contractual obligations to you are affected by unavoidable and extraordinary circumstances which we or the supplier(s) of the service(s) in question could not avoid even taking all reasonable measures.

In case of late arrival:

In case the group is late and the activity cannot start as per the agreed and scheduled time, the game duration will be shorter to match the agreed and scheduled finish time.

If the group arrives at the agreed place more than 30 minutes later, Bubble Football Budapest reserves the right to cancel the activity without refund.

Terms & conditions:

- If a passenger arrives drunk or intoxicated to the meeting point, the activity operator reserves the right to deny his/her access to the game.
- It is forbidden to bring your own alcoholic drinks for the activity.
- In case of inappropriate behaviour (including causing damage/ rude, offensive or aggressive behaviour) we reserve the right to cancel the activity and refuse to provide a refund.
- It is agreed and accepted that all passenger participates the activity on its own responsibility.
- At the beginning of each game, all passengers are required to accept and sign the general terms & conditions and the disclaimer of the game.
- The Customer will be responsible for all damages / breakages and loss to property and these must be reported immediately and any associated bill must be paid immediately, onsite and directly to the Supplier.

The Bubble Football Budapest staff can interrupt the activity, If the guests do not observe the rules **without refund.**

Complaints:

It is the responsibility of the Customer to report any complaint or immediate notification to the service provider and / or a Bubble Football Budapest's representative. By failing to do so, it is the decision of Bubble Football Budapest to deal with the claim.

If there are any complaints about the program these must be communicated immediately to Bubble Football Budapest or its Suppliers who will endeavour to put things right to avoid it from ruining any part of the program. It is strongly recommended that you communicate any complaint directly to the Supplier of the services whilst at the location as well as to our representative, in the case of Bubble Football Budapest by telephone during stated to +36 70 616 41 37. The Bubble Fottball Budapest will always try to resolve the issue on the spot.